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| |  | | --- | | Morgan Gebhart  Business Systems Analyst | | Systems Analyst with 2+ years of management and IT experience. Familiarity with SQL and many different programming languages including C#, Java, and Python. Comprehensive knowledge of the Microsoft O365 platform as well as computer hardware and networking technology. Enthusiastic team player and problem solver who works at a fast and efficient pace in order to meet deadlines.    **Education**       |  |  |  | | --- | --- | --- | | **August 2020 –  May 2022**  **August 2018 –  May 2020** |  | **Bachelor of Science: Information Technology**  Purdue University - Fort Wayne, IN  Dean's List – 4 Semesters  Relevant Course Work: Computing Logic, Introduction to Software Development, Hardware/Software Support, Informatics Fundamentals, Network Fundamentals, Database Design and Management, College Algebra, Business Calculus, Systems Analysis, Web Development, Cyber Security Fundamentals, Computer Operating Systems  **Associate of Science: Informatics** *Ivy Tech Community College – Fort Wayne, IN*   * Graduated Magna Cum Laude * GPA: 3.91/4.0 * Member of Phi Theta Kappa Honor's Society * Dean's List: 4 Semesters |   **Work History**       |  |  |  | | --- | --- | --- | | **May 2022 –**  **Current**  **February 2021**  **–**  **August 2021**  **June 2016 – September  2022** |  | Business Systems Analyst  *Ashley Industrial Molding, Ashley, IN*   * Work as part of a small team responsible for overseeing and maintaining all IT infrastructure. * Traveled to all company locations across the United States to provide endpoint support. * Developed a SharePoint Online solution to streamline production processes and improve access to relevant documentation and KPIs. * Leveraged Microsoft Power Automate in combination with SharePoint Online to detect production anomalies and notify the appropriate personnel. * Created dashboards and reports from data stored in the company’s ERP system using Angles Professional BI Tool.   Help Desk Administrator - Internship  *Ashley Industrial Molding, Ashley, IN*   * Assisted in answering help desk tickets submitted internally by the company's employees by troubleshooting network technologies, hardware, and software components. * Developed scripts using C# and Python to correct issues related to internal company processes and to automate repetitive procedures. * Designed HTML5 webpages using external CSS to prototype a new company website and gained experience using WordPress CMS.   Restaurant Shift Manager / Website Content Manager  *Magic Wand Restaurant, Churubusco, IN*   * Managed a small team of employees on a weekly basis to provide a positive customer experience. * Counted the total earnings earned by the company and completed nightly deposits. * Trained and mentored new employees to maximize team performance. | |  |  | **Contact**      Address  420 N Line St Churubusco, IN, 46723  Phone  (260)-205-3487  E-mail  mgebhart78@gmail.com  LinkedIn https://www.linkedin.com/in/morgan-e-gebhart/    **Software Languages**      Java    Excellent  Python    Excellent  C#    Excellent  SQL Server    Excellent  HTML 5 / CSS    Very Good  PowerShell    Very Good  Bash    Good  **Skills**      Customer Service    Excellent  Problem Solving    Excellent  Employee Management    Excellent  SharePoint Online    Excellent  Microsoft O365 Administration    Excellent  Power Apps    Good  Power Automate    Good |  |

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